

Ordering information

How to buy...



By phone

You can place your order over the phone by calling freephone 0800 280 0485. Lines are open Monday to Friday, 9.00am - 5.00pm



Online

Many of our items are available to order online at www.mangarinternational.co.uk



By post

Simply fill out the order form at the back of the catalogue and send it to us at Freepost RRBX-YJLX-YAHZ, Mangar International, Presteigne, Powys, LD8 2UF

How to pay...

You can pay for your order by sending a cheque or postal order, or by using a credit/debit card. We accept the following card types:



Interest Free Finance

We also offer Interest Free Finance on orders over £300. You could spread the cost of your order over 12 or 24 affordable monthly payments at no extra cost. Call us on freephone 0800 280 0485 for more details.

Prices and VAT information

Due to the nature of our products many are eligible for VAT at 0% if they are required as a result of a chronic sickness or disability. Products that are eligible have both the price including and excluding VAT. If an item only has the price including VAT it is not eligible.

Orders by post

If you place your order by post using the order form provided and are eligible for VAT at 0%, you can place your order without including the VAT. Simply fill in the price excluding VAT and sign the exemption declaration on the form.

Telephone and online orders

VAT will be added to the cost of all orders placed over the telephone or online. A VAT exemption form will be sent in the post to you shortly after your product is delivered. If you are VAT exempt we will refund you the full VAT amount for the product on receipt of your signed form.

Telephone and online orders under £50 will incur a £5 administration fee to process the VAT reclaim. There is no fee for orders through the post.

For advice on eligibility please call the HMRC's National Advice Centre on 0845 010 9000. If you have a hearing impairment call textphone 0845 0000 200.

Mangar International reserves the right to amend prices at anytime.

Delivery...

All items are delivered directly to you or a given address. Delivery times are typically 2-5 days however this may vary so please check when you place your order.

Small items cost £7.50 to deliver to UK Mainland addresses. These items are indicated by

Large items cost £12 to deliver to UK Mainland addresses. These items are indicated by

For orders of multiple products the large item delivery cost will apply.

For information on delivery charges to the Highlands and Islands please call 01544 267 674.

Returns...

In accordance with the EU Distance Selling Directive you are entitled to cancel your order any time within 7 days of receiving your goods. The 7 day cancellation period begins the day after your goods are delivered. If you wish to return your item under these terms please contact us on 01544 267 674 and then return your product unused in the original packing within 7 days.

Cancellations...

For full details of our Cancellations Policy please call us on 01544 267 674.

Guarantee...

All products come complete with a one year guarantee unless otherwise indicated. For full details of this guarantee please call us on 01544 267 674.